## **Return Information**









2. PACK THE RETURNED ITEMS CAREFULLY



3. ATTACH THE LABEL
INCLUDED WITH YOUR
ORDER, TO YOUR PACKAGE



SEND THE PACKAGE

## **NEED HELP?**

VISIT OUR WEBSITE WWW.RECKONUNDERWEAR.COM OR CONTACT THE CARE
TEAM AT 1-213-493-4226 OR CONTACT CARE@RECKONUNDERWEAR.COM

MON - FRI 9:00 AM - 5:00 PM

ORDER DATE		ORDER NUMBER		CUSTOMER NAME	

QTY	PRODUCT CODE	DESCRIPTION	REFUND OR EXCHANGE	REPLACEMENT SIZE	REPLACEMENT COLOUR	REASON CODE
2 2					30 3	0. 0.
			8			3
			1			59 59
_			2			
			10		g ·	e

REASON FOR REFUND OR
EXCHANGE CODE
1. DOESN'T FIT PROPERLY
2. POOR QUALITY
3. STYLE DOESN'T SUIT
4. NOT AS EXPECTED
5. UNWANTED GIFT
6 ITEM FAULTY

## Did you receive an incorrect item? Please fill this section:

PRODUCT ORDERED	PRODUCT RECEIVED	REFUND	EXCHANGE
			0

## For returns, please follow these steps

- \* Please tell us if you would like a Refund or Exchange by writing it in the applicable box above.
- \* Pack your return parcel well with appropriate packaging material- you can even use the original packaging.
- \* Don't forget to include this form with your return parcel.
- \*Arrange for your parcel to be delivered to the address hereafter.
- \*Post your parcel Keep a note of the tracking number.
- \*Please allow 14 days from receipt of a return for us to process the refund or exchange

Please Note: Failure to follow this process may cause delays in processing your return.

This return policy does not affect your statutory rights. Please ensure you return the goods in their original condition within 30days of them arriving with you. The returned goods are your responsibility until they are delivered to our returns department.

Return postage
Please attach the label with our returns address to your parcel before
posting. This is included with your order.
If you are returning a non-faulty item, then the cost of returning the item
to us is your responsibility. Please note the item is your responsibility until
it reaches us; for your own protection, we recommend that you send the
parcel using a delivery service that insures you for the value of the goods. We
cannot refund return items lost in the post.
The returns address on the label is:
Reckon underwear Ruturns
2231 Long Beach Ave.
Los Angeles
CA 90058
Unite States
We will be unable to accept the return of any item where
there is evidence that these instructions have not been followed.